



Specialists in Revenue and Risk

Case Study

Mid-Atlantic Radiology Group

Eliminates Coding Backlog in Record Time

About The Client

This radiology practice was formed over 25 years ago through the merger of two mature radiology practices in the Mid Atlantic Region. All of the radiologists are board certified by the American Board of Radiology with subspecialty training and expertise to offer a comprehensive service offering to their health system partner.

10
Hospitals

30+
Radiologists

750K
Annual
Exams

35
Administrative
Staff

Mid-Atlantic
Location

Challenge

Like many hospitals and health systems across the United States, The practice's Health System had upgraded their hospital information system to the latest market leading system, Epic. The group's Imagine Radiology billing system needed a new demographic and charge interface to work with this new vendor.

As with most new interfaces, not all processes were smooth and a delays occurred in getting the new hospital system data syncing up with the Imagine Billing system. By the time the issues were resolved the group was facing a significant exam coding backlog of several months.

The Billingology Solution

What was most important to the Radiology Group, above just helping work a coding backlog, was that the exams were coded correctly. The group has competent coding leadership and wanted a way to ensure the coding would be done with their oversight and direction. After being the practice was turned down by other coding services due to the time sensitive nature of getting the exams coded and billed, Billingology agreed to the task and was fully seated with both technology and certified coders in days. Billingology's advanced clean coding technology was

instrumental in ensuring that all payer coding instructions (including LCD, CCI, age/gender, ICD specificity, and proper modifier application) were applied and rigorously followed to the practice's satisfaction. Billingology's technology integrated directly with the practice's Imagine Radiology billing system and thus all coding was performed directly in that system. **The backlog disappeared** and as stated by their Practice Administrator, "we could not have reduced our exam backlog without Billingology's efforts."